

## Document Information

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Vehicles affected: P13: 540C, 570S, 570S Spider, 570GT, 600LT, 600LT Spider

Location: Electrical – Infotainment

Concern: Loss of Bluetooth connection during a call

Condition: Between 30s to 60s from the start of the call

## Diagnostic Trouble Codes

N/A

## Measure

It has been reported that Apple iPhone X series devices are experiencing random loss of Bluetooth connectivity during telephone calls. This behaviour has been observed when the device is paired with Infotainment systems made by various manufacturers and is not specific to McLaren's Infotainment system.

If a customer has reported this concern, the vehicle's Infotainment System functionality must be checked for any obvious faults. If no other concerns were reported by the customer or no other faults were found, the Technician should attempt to replicate the behaviour using:

1. The customer's mobile device
2. A different model of the same manufacturer
3. A mobile device made by a different manufacturer

If the behaviour can only be reproduced with the customer's iPhone X series device, please ensure the device is updated to iOS 12.4 or higher.

After the iOS update you may need to carry out the following steps if the issue persists:

1. Erase paired devices from the mobile device
2. Erase paired devices from the vehicle's infotainment system
3. Re-pair the mobile device with the vehicle's infotainment system

## MTI Updates Information

N/A

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