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## Document Information

**Vehicles affected:** P11 - 12C, 12C Spider, 650S, 650S Spider, 625C, 625C Spider, 675LT, 675LT Spider. P12 - P1. P13 - 570S, 570S Spider, 540C, 570GT, 600LT, 600LT Spider

**Location:** Electrical - Infotainment (AIS)

**Topic:** Hard buttons on IRIS screen inoperative

**Condition:** After replacement of the IRIS screen, the hard buttons are not operating

**Diagnostic Trouble Codes:** N/A

## Measure

**Care Point:** The process outlined below is complementary to the repair instructions. Always follow SIS instructions to install new hardware.

1. Once a new IRIS screen has been installed, turn the ignition ON and connect a USB keyboard to the AUX USB module.
2. Press F1 on the keyboard to access the Settings menu.
3. Select Advanced Settings and then Privacy.
4. Select Factory Data Reset followed by Reset and then Erase Everything.
5. The system will now reboot. Factory Data Reset is completed once the system has returned to the Standby Screen.
6. During Factory Data Reset the system updates the software of the new IRIS screen so that the hard buttons become operative.
7. Disconnect the USB keyboard and check the operation of the display including the hard buttons.

## Parts Information

N/A

## Attachments

N/A

## KA Updates Information

21/04/2021 - Template Updated

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